Annexure -1

Cloud Windows Hosting Services
(Specification and required services)

Head	Specification/Services
Processor	4 Core Processor (Intel(R) Xeon(R) CPU E5620 @2.40 GHz and above)
Primary Dedicated Storage	1 TB (SAS, 15000rpm), RAID backup -RAID 10
Monthly Data Transfer	Approx. 5 TB Data Transfer monthly
Dedicated RAM	8 GB RAM
Operating System	Windows server 2016 Standard Edition
Software configuration	ASP.Net Framework 4.0 and above PHP/MYSQL Support Microsoft SQL Server 2017 including • Microsoft SSRS Services • Microsoft Analysis Services • Microsoft Integration Services
static IP and Dedicated Plesk Panel	Multiple static IP Individual Plesk Panel License included for domain
E mail	Five email id's of individual domain
Network Services	Available network (99.95% uptime SLA)
Datacenter Services	Rack, power, environmental controls and physical security (100% up time)
Managed Security	VPN Access to network for Secure Remote Access
Monitoring and Alerts	24x7 monitoring of multiple actions points per server phone or email escalations
Setup	Data center Setup Server and network provisioning
Firewall Services	Managed hardware firewall services
Data Center certification and Location	Data centre should be ISO 27001 and Tier 3 or Tier 2 level certified. Location : India

Fully Managed Hosting and Support Services

S. No.	Services	Expected Outcome
1.	Migration	Planning, execution and Configuration of (Approx 75 web sites Developed in MS ASP .Net and MS SQL Server) into New Server.
2.	Security Patches	Manage and update security patch management in server
3.	Anti Spam and Anti Virus	Support and update the Anti Spam and Anti Virus In the server
4.	Backup Facility	Online Backup of application and Database on Daily/weekly/monthly Basis.
5.	Application and database logs	Following information provided as and when required basis: - All log's (Application, database and IIS server logs) - web statistics and analysis
6.	Monthly Server Report	Monthly Health status, Performance Report of server system
7.	OS Hardening	Install the latest service packs and hot fixes from Microsoft
8.	Support	Direct mobile no of Technical support team Phone and Email support - 24x7x365

Annexure -2

Centre for Research and Industrial Staff Performance
Opp: Manas Bhavan, Shyamla Hills, Bhopal 462 002. (M.P.)

NIT No. CRISP/IT-SWD/Cloud Server/2019/524 **dated 01.07.2019**

BID FORM

S.No.	Detailed specifications of the Services proposed to be procured.	Quantity	Validity	Price (Rs.)
1	Cloud Windows Hosting Services (fully Managed Services.) (**As per Annexure-1)**	02	01 Year	
2	Additional Hard Disk (100 GB)			
3	Additional Hard Disk (500 GB)			
4	Additional Hard Disk (1 TB)			
5	Additional RAM (2 GB)			
Based on the above rates, if finalized, we shall continue to order the requirements during the year on the same terms and conditions as agreed here.				
Tax, if applicable (mention here the total tax payable extra):	@ %			
Discount, if any.				
Delivery of the Services at CRISP				(Within days)
Payment shall be made by CRISP				Within 1 month
Remarks, if any. The rates quoted in this form shall remain valid for a period of 24 months from the date of issue of the FIRST WORK ORDER.				

Signature with Seal of the Supplier:

Annexure -2

NIT No. CRISP/IT-SWD/Cloud Server/2019/524 dated 01.07.2019

Specific Terms & conditions forming part of the enquiry shall be as recorded hereunder:

1. The rate quoted by you shall be of exclusive of tax. The tax amount may be written separately at the space provided in the above format.
2. Migration and deployment will be free of cost.
3. Delivery period mentioned by you shall be strictly adhered to.
4. The service provider should send to us the technical documents along with delivery challan or invoice to CRISP. Invoice should be submitted in triplicate after completion of the job/ delivery at CRISP.
5. CRISP reserves the right to inspect the job/services. After supply, notice for any rectification if any inconsistencies noted in the particular procurement shall be given by CRISP to the Vendor during the warranty period and, in that case, the supplier shall arrange to get the defects rectified to the fullest satisfaction of CRISP.
6. In case of delay in supplying the item/s, CRISP may procure the goods from other sources and hold the vendor responsible for any excess cost caused thereby. Further, CRISP shall, by a written notice, terminate the right of the vendor to proceed with deliveries or such part or parts thereof as to which there has been default.
7. No advance payment shall be made but the payment of the services will be released within 1 month after satisfactory discharge of the services.
8. CEO, CRISP reserves the right to accept or reject any bid or all bids without assigning any reason for such rejection.
9. The Vendor should quote the above mentioned Enquiry Ref. No. on the top of the envelope containing the quotation. The quotation and the envelope shall be addressed to the CEO, CRISP, Opp: Manas Bhavan, Shyamla Hills, Bhopal 462 002.
10. The last date to receive your quotation shall be 10th July, 2019 at 4:00 p.m. The quotations / bids shall be opened at 3:00 p.m. on 11th July, 2019 in the presence of authorized representatives of the vendors willing to be present on this occasion.

We agree to all the above specific conditions of this bid as recorded in **Annexure - 2**

Signature with Seal of the Authorized signatory:

Date: