

ELIGIBILITY QUALIFICATIONS AND OTHER REQUIREMENTS FOR AGENCIES:**Standard Pre-Qualifying Criteria:**

- 1.** The applicant agency shall be a Company duly registered with the appropriate authority. The Agency shall comply with all the necessary government and statutory regulations applicable to their form of entity and submit a declaration that they have not been blacklisted by any government or semi-government body for any projects or engagements that they have been contracted for in the past for any reason. **If any violation of these pre-qualifying criteria is detected at any stage, even after engagement of the Agency, CRISP reserves the right to terminate the Agency's Service Level Agreement (SLA) with immediate effect.**
- 2.** The **Annual turnover** of the company shall be a **minimum of Rs. 05 (Five) Crores per annum during the last 3 financial years** commencing the year 2017-18 from similar activities.
- 3.** The company must have valid registrations with all regulatory authorities related to manpower with respect to PF, ESI, GST, and Income Tax Dept. and must have a valid Labour License applicable in Madhya Pradesh.
- 4.** The Agency shall have a **minimum of 05 (Five) years of experience of providing services of different levels of IT Experts** defined in the table **for similar IT Project(s) in Government/Semi-Government/Autonomous bodies** at national or international level. The Agency should have at least 50 IT Experts on their **rolls** similar to the requirement of CRISP and shall **provide proof of their academic qualifications, professional attainments and experience with details** in **Annexure-6**.
- 5.** The Agencies must provide the proof of delivery of similar services and must provide the duly certified copies of at least 03 work orders with minimum cumulative value of 01 crore per annum each from different clients, **work completion** or **work continuation certificates** provided by the client. The same shall also be attached with the Bid Document. Preference shall be given to companies working in the Government sector.
- 6.** The Agency shall have its **operations in Madhya Pradesh. Justifiable documentary proof of the existence of registered office of the Agency in Madhya Pradesh must be submitted.**

7. The Agency shall measure its strength and means to **be able to provide unrestricted services at multiple locations in Madhya Pradesh (State/Division/District/Block level) and other States**. This is the most important of all requirements.
8. The Agency shall also be required to have the necessary infrastructure to allow Experts to perform the specific requirements of the projects. If the Agency is unable to provide or operate the required level of infrastructure as per specifications given by CRISP, it need not compete for this RFP. CRISP reserves the right to terminate the Agency's SLA with immediate effect.
9. The Agency shall also be ready to provide the agreed services **within 04 (Four) weeks of the issue of Work Contract** duly signed by both the parties.